

TWAIN HARTE COMMUNITY SERVICES DISTRICT

Water & Sewer Committee Meeting

Chair: *Dennis Mitchell*

Co-Chair: *Eileen Mannix*

THCSD CONFERENCE ROOM
22912 VANTAGE POINTE DR., TWAIN HARTE
March 4, 2026 8:00 a.m.

NOTICE: Public May Attend this Meeting In-Person.

The meeting will be accessible via ZOOM for anyone that chooses to participate virtually:

- Videoconference Link: <https://us02web.zoom.us/j/86272723993>
- Meeting ID: 862 7272 3993
- Telephone: (669) 900-6833

AGENDA

1. Discussion and update on water supply status.
2. Discuss recent storm impacts and application for emergency funding to assist with related damages and response labor.
3. Discuss application of Water and Sewer Ordinance provisions for temporary suspension of service rates.
4. Adjourn.

HOW TO VIRTUALLY PARTICIPATE IN THIS MEETING

The public can virtually observe and participate in a meeting as follows:

- **Computer:** Join the videoconference by clicking the videoconference link located at the top of this agenda or on our website. You may be prompted to enter your name and email. Your email will remain private and you may enter "anonymous" for your name.
- **Smart Phone/Tablet:** Join the videoconference by clicking the videoconference link located at the top of this agenda OR log in through the Zoom mobile app and enter the Meeting ID# and Password found at the top of this agenda. You may be prompted to enter your name and email. Your email will remain private and you may enter "anonymous" for your name.

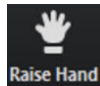
- **Telephone:** Listen to the meeting by calling Zoom at (4669) 900-6833. Enter the Meeting ID# listed at the top of this agenda, followed by the pound (#) key.

* NOTE: your personal video will be disabled and your microphone will be automatically muted.

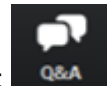
SUBMITTING PUBLIC COMMENT

The public will have an opportunity to comment before and during the meeting as follows:

- **Before the Meeting:**
 - Email comments to ksilva@twainhartecsd.com, write "Public Comment" in the subject line. In the body of the email, include the agenda item number and title, as well as your comments.
 - Mail comments to THCSD Board Secretary: P.O. Box 649, Twain Harte, CA 95383
- **During the Meeting:**
 - Computer/Tablet/Smartphone: Click the "Raise Hand" icon and the host will unmute your audio when it is time to receive public comment. If you would rather make a comment in writing, you may click on the "Q&A" icon and type your comment. You may need to tap your screen or click on "View Participants" to make icons visible.



Raise Hand Icon:



Q&A Icon:

- Telephone: Press *9 if to notify the host that you have a comment. The host will unmute you during the public comment period and invite you to share comments.
- In-Person: Raise your hand and the Board Chairperson will call on you.

* NOTE: If you wish to speak on an item on the agenda, you are welcome to do so during consideration of the agenda item itself. If you wish to speak on a matter that does not appear on the agenda, you may do so during the Public Comment period. Persons speaking during the Public Comment will be limited to five minutes or depending on the number of persons wishing to speak, it may be reduced to allow all members of the public the opportunity to address the Board. Except as otherwise provided by law, no action or discussion shall be taken/conducted on any item not appearing on the agenda. Public comments must be addressed to the board as a whole through the President. Comments to individuals or staff are not permitted.

MEETING ETIQUETTE

Attendees shall make every effort not to disrupt the meeting. Cell phones must be silenced or set in a mode that will not disturb District business during the meeting.

ACCESSIBILITY

Board meetings are accessible to people with disabilities. In compliance with the Americans with Disabilities Act, those requiring accommodations for this meeting should notify the District office 48 hours prior to the meeting at (209) 586-3172.

WRITTEN MEETING MATERIALS

If written materials relating to items on this Agenda are distributed to Board members prior to the meeting, such materials will be made available for public inspection on the District's website:

www.twainhartecsd.com

3.08 Temporary Suspension of Regular Water Service Rates

At the sole discretion of the General Manager, the District may allow a maximum six-month suspension of monthly service charges in the event that the customer requests services be shut off as a result of a catastrophic event that renders a dwelling unit uninhabitable (such as fire, etc.). Such suspensions will only be granted to customers who have continuously used and maintained their water service in an active billing status for at least one year.

Failure to report a change of use, when discovered by the District, may require payment equal to twice the avoided user charges in effect during the period of time since such unauthorized change of use was made and twice the additional connection fee in effect at the time of discovery. Properties found to have unauthorized changes of use may be disconnected or be subject to flow reduction until payment of said payments are paid.

The General Manager, at his/her discretion, may reduce said penalties for changes of use based on the specific circumstances related to the change of use.

3.09 Temporary Suspension of Regular Sewer Service Charges

At the sole discretion of the General Manager, the District may allow a maximum six-month suspension of monthly service charges in the event that the customer requests services be shut off as a result of a catastrophic event that renders a dwelling unit uninhabitable (such as fire, etc.). Such suspensions will only be granted to customers who have continuously used and maintained their wastewater service in an active billing status for at least one year.