

# Phase III Mandatory Conservation Measures

## How Can We Restrict Water Use?

District Ordinance #22 enables the District to implement conservation measures that make it unlawful for anyone to obtain District water for non-essential uses. California Water Code Sections 350-359 and 71640-71644 also provide this power to water districts during drought emergencies. For a complete list of Ordinance #22 water restrictions, visit [www.twainhartecsd.com](http://www.twainhartecsd.com).

## How much do I Need to Conserve?

**30% less than 2013.** Users who do not conserve at least 15% more than 2013 will be considered excessive users. After May 15<sup>th</sup>, excessive use will be penalized as follows:

- VIOLATION #1 – \$50 penalty
- VIOLATION #2 – \$100 penalty + Installation of flow restriction device for 30 days
- VIOLATION #3 – \$500 penalty + Installation of flow restriction device for duration of emergency

**Customers who use less than 3,000 gallons/month will not be penalized.**

## What is Restricted?

Water obtained from the District water system cannot be used for any the following:

- LANDSCAPE WATERING
  - Individual garden plants or trees may be irrigated with a bucket or properly maintained drip system but is restricted to the below times and days:
  - Lawn watering is allowed but restricted to the below times and days:  
**TIMES:** 7:00 p.m. to 9:00 a.m.  
**DAYS:** Even Address: Thursday & Sunday  
Odd Address: Wednesday & Saturday
- HARDSCAPE WASHING – Washing driveways, walkways, or other hard surfaces is prohibited.
- VEHICLE WASHING – Washing any motor vehicle, trailer, RV, boat or airplane is prohibited.
- CONSTRUCTION WATERING – Watering for dust control and outdoor construction is prohibited.
- FILLING POOLS – Filling of swimming pools, spas and recreation ponds is prohibited.
- NON-EMERGENCY FIRE HYDRANT USE – Non-emergency fire hydrant use is prohibited.

Violation of these restrictions will result in an initial warning, followed by installation of flow restriction devices and \$100 penalties.

## Will I be Penalized for Leaks?

**Your water service will be shut off** if you allow a leak to continue for seven days after you are notified. Water service will be turned on for a \$100 fee (\$150 after hours) once the leak is repaired. Please update your email and phone contact information to make sure you receive prompt notification.

## Are there any Exceptions?

The District's General Manager may grant reasonable exceptions to the above requirements upon written application. Commercial customers may discuss needs required to maintain their business. Contact the District at (209) 586-3172 if you would like to apply for an exception.

**ALL EXCEPTIONS GIVEN LAST YEAR WILL REMAIN VALID THIS YEAR.**