

TWAIN HARTE COMMUNITY SERVICES DISTRICT
RATE SCHEDULE
Effective July 1, 2009

BASIC WATER METER CHARGE PER MONTH:

5/8" x 3/4"	\$39.22	(SINGLE FAMILY RESIDENCE)
3/4"	\$41.45	
1"	\$57.44	
1-1/2"	\$107.44	
2"	\$165.30	
3"	\$223.21	

The first 2,000 gallons used each month is included in your basic meter charge.
The next 4,000 gallons is **\$1.95** per each 1,000 gallons used.
The next 5,000 gallons is **\$2.00** per each 1,000 gallons used.
All usage over 11,000 gallons is **\$2.50** per each 1,000 gallons used.

SEWER CHARGE PER MONTH:

The monthly sewer charge for a single-family residence is **\$39.59**.

BILLING PROCEDURES:

1. Bills are due and payable on the 1st of each month.
 2. Payments must be received in our office by the close of business on the 20th day of the month or they become delinquent.
 3. If not paid by the 20th, a **10% penalty** and **1/2% interest charge** will be added to your account.
 4. A 15-day shutoff notice will then be sent on the 30th day of the month.
 5. If a 48-hour shutoff notice is served there will be a **\$20.00** charge. We do not serve notices or shut off water on weekends or holidays when we are closed. The notice would be served the day before the weekend or holiday.
 6. Accounts that remain unpaid as of the 15th of the following month will be shutoff.
 7. To reinstate service, all delinquent balances, the **\$20.00** door notice and a **\$50.00** reconnection charge must be paid.
 8. Non-emergencies, after hours calls will be charged **\$50.00**.
 9. After hours reinstatement of water service will be charged **\$150.00**.
 10. Returned check fee will be **\$40.00**.
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IMPORTANT INFORMATION:

1. The basic water meter charge and sewer charge continues whether you use water or not.
2. If you sell your property, please notify the District *prior to close of escrow*.
3. **FOR YOUR PROTECTION** all customers are reminded that THCSO Ordinance #29 requires all sewer lines to be provided with a backflow preventer valve and a clean out.